Sub-processor	Purpose	Data	Location of sub-processor	Transfer Mechanism	Supplemental Measures	Contact Details
Amazon Web Services, Inc.	Infrastructure-as-a-Service provider for all SEDNA services.	All application data.	USA	SCCs	AWS takes technical and contractual measures to protect data: Encryption of data in transit and at rest. https://aws.amazon.com/blogs/security/aws-and-eu-data-transfers-strengthened-commitments-to-protect-customer-data/ https://aws.amazon.com/blogs/security/new-standard-contractual-clauses-now-part-of-the-aws-gdpr-data-processing-addendum-for-customers/	AWS Compliance contact us 410 Terry Avenue North, Seattle, WA 98109-5210, USA
Auth0 Inc	User management and authentication service provider.	Name, email and IP address and authentication layer information of users.	USA	SCCs	Data is encrypted at rest & in transit. See: Auth0 Legal EU Customer Toolkit: International Data Transfers.pdf FAQ for EU Data transfers to the US and Applicable US Laws.pdf	privacy@auth0.com 10800 NE 8th Street Suite 700 Bellevue, WA 98004, USA
Twilio Inc. (Sendgrid)	Email egress system for routing and transmission of emails.	Name, email address and IP address of customers and end users, email content.	USA	SCCs + BCRs	Encryption of data at rest and in transit. https://www.twilio.com/legal/security-overview	dpo@twilio.com 101 Spear Street, 1st Floor San Francisco, California 94105, USA
Zendesk Inc.	Helpdesk platform	Email, Name, Phone, Job Title, IP Address.	USA	SCCs	Encryption of data at rest and in transit. https://www.zendesk.com/company/privacy-and-data-protection/#gdpr-sub	privacy@zendesk.com 989 Market Street San Francisco, CA 94103, USA
Tray.io Inc.	Integration platform service.	Names and email address of Administrators.	USA	SCCs	Encryption of data at rest and in transit https://tray.io/documentation/platform/security/tray-security-policies/	privacy@tray.io 25 Stillman St #200, San Francisco, CA 94107, USA
Appcues Inc.	Content delivery platform.	Name and email address of Administrators.	USA	SCCs	Encryption of data at rest and in transit. Data Processing Addendum	security@appcues.com 177 Huntington Ave Ste 1703, PMB 94414, Boston, MA 02115 USA
Catamorphic Co. (LaunchDarkly)	Feature release service provider.	First and last name and company name of users.	USA	SCCs	Encryption of data at rest and in transit. https://launchdarkly.com/policies/data-processing-addendum/	privacy@launchdarkly.com 1999 Harrison St., Suite 1100, Oakland, CA 94612 USA
SEDNA Systems Inc.	Subsidiary providing the Services	All application data.	Canada	SCCs	Data is encrypted at rest & in transit. DPA: https://site-sedna-live-1686887947-1jljzfggl0xkfio3om39lu6.local/data-processing-addendumList of subprocessors: https://www.salesforce.com/content/dam/web/en_us/www/documents/legal/misc/salesforce-infrastructure-and-subprocessors.pdf	privacy@sedna.com 131-409 Granville Street, Vancouver, BC, V6C 1T2, Canada
SEDNA Systems, Europe Limited	Subsidiary providing the Services	All application data.	UK	SCCs	Data is encrypted at rest & in transit. DPA: https://site-sedna-live-1686887947-1jljzfggl0xkfio3om39lu6.local/data-processing-addendum	privacy@sedna.com	SEDNA Communications, Buckingham Green, 65 Buckingham Gate, London, SW1E 6AS
SEDNA Communications Asia Pacific Pte Limited	Subsidiary providing the Services	All application data.	Singapore	SCCs	Data is encrypted at rest & in transit. DPA: https://site-sedna-live-1686887947-1jljzfggl0xkfio3om39lu6.local/data-processing-addendum	privacy@sedna.com 531A Upper Cross Street, #04 – 98, Singapore 051531, Singapore
Nylas	Provides Calendar API to securely, reliably connect user calendars to SEDNA	Read name and email address of users. Read user profile. Read and Write Calendars. Read and Write Emails. Read Contacts. Read Room resources	USA	SCCs	Nylas will implement and maintain commercially reasonable technical and organisational measures designed to protect Customer Personal Data consistent with the SOC 2 Type 2 framework. Privacy Policy: https://www.nylas.com/privacy-policy/	security-policies@nylas.com	944 Market St, San Francisco, California 94102, US
Looker	A business intelligence software and data analytics platform	Streamlining, organising and visualisation of SEDNA application data. Creation of reports and dashboards for improvements to the SEDNA platform	USA	SCCs	Privacy Policy: https://www.looker.com/trust-center/privacy/policy/	Parent company: Google	Headquarters based in Santa Cruz, California, U.S.

Snowflake	A cloud data warehouse platform	Data warehousing of SEDNA application data. API services to enable the creation of reports and dashboards from the SEDNA platform	USA	SCCs	Security & Compliance Reports can be requested directly from Snowflake here. Privacy Policy: https://www.snowflake.com/privacy-policy/	Headquarters: Suite 3A, 106 East Babcock Street, Bozeman, Montana 59715, USA
Tasman Analytics	An analytics consultancy firm	The provisioning of data warehousing and associated infrastructure	UK	SCCs	Standard Data Protection clauses in compliance with GDPR regulations as a service provider	Headquarters: London N8 0BH, GB
Typeform, S.L.	A survey platform provider	Username, Company Name, Language, User Role/Job Title, Email, IP Address, User ID, Customer ID, and personal opinion	Spain	SCCs	Encryption of data at rest and in transit. Entered into Data Processing Agreement	Carrer de Pallars 108 (Aticco), 08018 – Barcelona (Spain) gdpr@typeform.com
ZeroNorth A/S	A maritime data processing platform.	Email message subject, body, sender, recipients and attachments	Denmark	SCCs	Encryption of data in transit; data is not stored at rest.	Amagerfælledvej 106, 2300 Copenhagen S, Denmark customerservice@zeronorth.com